

Melbourne Sailing School

Frequently asked questions

Q: What to wear and bring

Wear warm clothing, jeans are generally not suitable as when wet they "stay wet" and can become quite uncomfortable. Also bring a hat, sunglasses and sunscreen and a bottle of water. We supply wet gear when needed, as you may get a bit wet or salty, its a good idea to have a change of clothing in your car, there are changing rooms with showers are available at the marina head. **Soft bags only please.**

Footwear

Boat shoes or deck shoes are preferred. **DO NOT wear Open toe - Thongs or Black sole runners "we will not allow you to board the yacht they not suitable"**. Footwear such as - Dunlop Volley sports shoes are inexpensive and available from most large retail outlets.

Seasickness, motion sickness

To reduce motion sickness avoid alcohol and fatty foods before you sail (a big night out the day before you go sailing is not recommended), there are several methods available to avoid motion seasickness, any anti-seasickness tablets should be *taken* **at least the day before**. Also do not go out on an empty stomach and make sure to lots of drink water to avoid dehydration and lastly, always keep warm. If you do suffer badly you may well do to consult your doctor before taking any medication.

Health Declaration

A Health Declaration forms are required to be completed prior to attending any on water activity. This form is available on the web site at "www.melbsailing.com.au/mssbook/medform"

Bad weather

Melbourne Sailing School reserves the right to cancel any sailing days – dates or times if considered the conditions to be unsuitable or unsafe, in which case contact will be attempted by Telephone if time permits.

Ensure that your ALL your contact Telephone Numbers is correct.

Punctuality

Arrive for your session in plenty of time, allowing for time to park your car and walk to the pick up location, be **punctual** as we start and finish on time. And remember "Time and Tide waits for no man"

Q: What happens if I do not have appropriate footwear?

You will directed to the local Yacht chandler for purchase of suitable footwear, any purchase will be the student's responsibility.

Q: Can I wear open toed shoes or bare feet?

No

Q: If I get wet is there a shower or changing room nearby?

Yes when we return after your day on the water, there are showers and toilet facilities.

Q: After making a booking can I change the date?

Normally NO, once you have had your place confirmed only if we have sufficient time to resell your place will we change your booking.

Q: If I miss a session can I make it up at another time?

NO

Q: If a session is cancelled and reprogrammed can I change the date?

There maybe some flexibility here but each case is dealt with on an individual basis.

Q: I have a voucher which is about to expired and I have work commitments not allowing me to use it within the time frame, what can I do.

Time extensions on vouchers are generally not allowed.

Q: Can I transfer my voucher to somebody else?

No

Q: Can I bring a camera?

Most certainly, however the school carries no liability as to its water resistance or safe keeping

Q: What about using mobile phone?

As we are training we ask that all mobiles be switched off as a matter of courtesy to all other participants. We will not halt training to allow calls to be made or received. Generally most mobile phones do not work on the Bay, as they are a land-based device.